



GCB

Curaçao Gaming Control Board

REOPENING OF THE GCB ONLINE PORTAL FOR APPLICATIONS

11th July 2024



GCB Portal Re-Opening

The Curacao Gaming Control Board (GCB) is pleased to announce the reopening of the GCB Portal on July 15th 2024 at 00.01 Curacao time. The portal will once again be accepting applications and processing them under the current NOOGH legislation. B2C, B2B2C and B2B operators may all make applications.

<https://portal.gamingcontrolcuracao.org/>

Please be aware that we will continue to prioritise applications submitted on or before the April 30th deadline. While we accept new applications, our primary focus remains on processing those received within the original stipulated timeframe.

Portal and procedure changes

All applicants are referred to the Application Submission Guidelines published in March 2024 on the GCB website (<https://www.gamingcontrolcuracao.org>) and the application manual published on the GCB portal as the general rule with three notes:

1. An account is opened on the portal by an Official Representative of the Curacao entity who becomes the "Portal Administrator" and has the authority to assign other individuals "Portal User" or "Licensee Account" roles, each with their own permissions. The Portal User or Licensee Account roles can be held by any person(s) of the entity's choosing including, for example, internal licensing departments of the operator, CSPs or authorised agents. Either the Portal User or the Licensee Account is permitted to submit the application. The Official Representative should appear in the Curacao Chamber of Commerce excerpt of the company.



An Authorisation Letter is no longer required, however the GCB retains the right to conduct due diligence on the Portal User or Licensee Account.

2. Applicants are advised that the registration of “Qualifying Persons” on the portal has been updated. Additional information must be submitted in order for the Personal Account Number (“PAN”) to be issued.
3. Applications on the portal contain real-time checklists which clarify the outstanding documentation of information required by the GCB to progress or complete the licensing process. Operators are advised to check the portal on a regular basis, and for expediency should upload documents on the relevant section of the portal, rather than submit them by email or messaging system.

Depending on the nature of the issue, the GCB may either proceed with the application while addressing the matter or pause it until a satisfactory resolution is received. In certain cases, these issues may result in specific licensing conditions.



Master License Expiry.

The GCB wants to remind users that none of the the Master Licenses will be renewed after their expiration dates. The first expiration date is in August 2024, and the last is in January 2025. If the LOK is enacted before any of these expiration dates, the Master License will automatically end on the enactment date.

Certificate of Operation

Sublicensees that have applications in progress but have not yet been granted a direct license at a time that their associated Master License expires will be offered a “Certificate of Operation” as a temporary measure to facilitate continuation of operations.

Certification of Operations will not be provided to current sublicensees whose Master License expires but do not have fully completed applications registered on the portal.

The GCB is diligently processing all licenses as quickly as possible to optimise the timing of direct license issuance in line with the order of Master License expiration. If operators have not yet received a direct license at that time, the domain token will direct to the Certificate of Operation and Orange Digital Seal rather than the Green Digital Seal.

The Green Digital Seal will be issued once a direct license has been granted.



Domain management

- The User Manual on the home page of the portal explains in detail how to add, remove and transfer domains. Please consult this manual as to the actions that must be taken.
- Domains are accepted with proof of domain ownership from a registry and any sale/transfer documentation if applicable.
- Once a domain is added, the GCB is notified automatically and a manual verification is performed. The domain verification process will take some days to be completed, after which the Digital Seal may be added to the domain.
- Domains that are associated with an application company, but not under the governance of the Master License(s) listed on the application may be added to that application (Orange Digital Seal) but do not fall under the responsibility of the Master Licensor.